

# Trouble Shooting:



## No plug in power in van:

1. Check to see if your customers house supply has tripped, ask them to check their RCB unit to see if this is the case.
2. Check to see if your RCB unit in the van has tripped. The RCB unit is the box at the back of your van and acts the same as your home RCB Unit to keep you safe. You simply need to open the cover and check the switches, if one has flicked down then the unit has tripped the system. Simply push this button back up and your van should work again. This unit will trip for a variety of reasons such as water/ debris pushed into a socket, faulty equipment or using too many items at once.
3. The 13 amp fuse in your extension lead plug has blown. Check your RCB unit first to see if that has blown, if not then it is very likely that the fuse has blown in your plug. Simply unplug the lead from your van and your customers supply and unscrew the plug and change the fuse. This fuse will often blow if your customers electric supply has a problem, you have coiled the cable up and it has over heated or you have plugged in too many items and over loaded your system - often the plug will feel very hot if this is the case.
4. If your system keeps tripping and you have not over loaded it, check that the cable has not become worn or damaged as sometimes the internal wires can become kinked or exposed which will trip the system.

